



St. Mary Mercy Hospital
36475 Five Mile Rd
Livonia, Michigan

Jarvis Painting and Construction Co.

6/23/09

41800 Executive Drive
Harrison Twp., MI 48045-1309

To Whom It May concern:

I want to take this opportunity to extend my appreciation to your organization for your continuous display of professionalism. For the past 6 1/2 years your staff has constantly displayed their ability to effectively work in our sensitive environment. Your demonstrated ability to perform as a true "service" organization on a 24 hour basis has enhanced our ability to operate as a quality healthcare facility. Jarvis Painting and Construction have performed several successful projects over the past few years and their response to an internal flooding event was truly exceptional and professional. Environmental cleanup, control, testing and follow up were as professional as our facility as seen anywhere. Jarvis Construction Co.'s ability to handle all aspects of painting has provided us with another cost effective asset into the future.

I would like you to extend my appreciation to your management, clerical staff, and service staff. It is refreshing to deal with an organization where each individual demonstrates professional teamwork, loyalty, and constantly presents themselves as good ambassadors to both their organization and the customer. Thank you for your commitment and your effort. Geographical considerations have limited our opportunity to utilize Jarvis Painting as much as some of our local contractor assets.

Sincerely,

Chris Reeves
Director of Facilities and Security