



23224 Giacoma Court Clinton Township, MI 48036 | tel. 586-783-6890 | www.internationalmold.net

January 18, 2010

Jarvis Property Restoration
41800 Executive Drive
Harrison Township, MI 48045

To The Jarvis Team,

I want to take this opportunity and send you a letter of thanks for the outstanding work the Jarvis Team provided to my Company during our time of disaster. As you are aware, we sustained significant smoke damage throughout our tryout and assembly facility due to the small resin fire on the evening of December 10, 2009. We were extremely busy at this time and it was imperative that the building and equipment were restored to working condition as soon as possible. Your team responded to the scene and immediately set up multiple shifts of personnel working around the clock on site and at your facilities to contain, eliminate and provide detailed cleaning and reconstruction of our facility. Downtime is devastating to our business and Jarvis understood our concerns and responded immediately with an action plan to eliminate as much down time as possible and get our company back up and running as if a fire and the related damage never occurred. The majority of the equipment and building were cleaned and/or in working order by Monday, December 13, 2009. I was truly amazed! I had a sales tax audit on Monday as well, and all the files were cleaned and returned first thing Monday. Thanks again!

We truly appreciate all of your hard work and attention to detail. I hope this letter bodes you well in future business endeavors. We would recommend your services to anyone! Feel free to use my name and number as a reference source.

Thanks again to the Jarvis Team of Professionals for getting our entire facility functional by the end of the year.

Sincerely,

INTERNATIONAL MOLD CORPORATION

A handwritten signature in blue ink, appearing to read "Michael K. Lilla". The signature is fluid and cursive, written over a white background.

Michael K. Lilla
Treasurer

Office number for references: (586) 783-6890