



GUARANTEE

Jarvis will BEAT any reasonable and legitimate written estimate from any certified and licensed restoration contractor.

- The satisfaction of our customer is our number one priority.
- Jarvis has been a leader in the restoration industry and has provided quality service to our customers for over 30 years.
- Jarvis always works within the guidelines and pricing established by your insurance company.
- Jarvis has project experience exceeding \$950 million in property restoration.
- Jarvis will provide our customer with a detailed scope of work along with weekly progress updates.
- Jarvis will warrantee the workmanship of our jobs for 2 years or the warrantee requirement of your insurance company program.
- Jarvis can provide numerous referral letters proving our commitment to our customers and dedication to quality workmanship.
- When utilizing Jarvis as a contractor, you and the insured are guaranteed direct access phone numbers and email addresses for the assigned project manager, our VP of Operations and our CEO.
- Jarvis is certified, licensed and insured.
- Jarvis will work in a timely and efficient manner.
- Jarvis provides only highly skilled, professional and courteous employees.
- **NO HIGH PRESSURE SELLING!**
- Jarvis is a member in good standing of the Better Business Bureau (BBB), Painting and Decorating Contractors of America (PDCA), Restoration Industry Association (RIA), Water Loss Institute (WLI), Building Owners & Managers Association (BOMA), Institute of Real Estate Management (IREM) and Detroit Metropolitan Apartment Association (DMAA).



MICHIGAN OFFICES
MACOMB COUNTY 586-954-4700
OAKLAND COUNTY 248-919-0066
ST. CLAIR COUNTY 810-9375147
TOLL FREE 866-452-7847

FIRE, SMOKE, WIND & WATER REPAIR
LOCATIONS: MICHIGAN, FLORIDA, AND IOWA

Terms and Conditions:

In order for this guarantee to apply, the agent, adjuster and/or customer must submit a copy of the certified competitor's quote via fax, email or hand delivery within 24 hours of receipt of the original Jarvis estimate. Jarvis will provide the revised quote within 24 hours.

This guarantee only applies if the estimate provided by agent, adjuster, and/or customer to Jarvis is identical in scope to that initially provided to customer by Jarvis.

The revised estimate provided by Jarvis will be identical in scope to that of the estimate provided to Jarvis by the agent, adjuster and/or customer. If additional services are necessary or requested by the agent, adjuster, customer or its insurer, the terms of this guarantee will not apply. If Jarvis does not agree with the competitor's scope of work, Jarvis has the right to refuse the project and is not obligated to provide a reduced quote.

The terms of this guarantee apply only if the customer executes a written contract with Jarvis for the performance of the services identified in the estimate or revised estimate prepared by Jarvis. Customer must comply with all terms of said contract, including payment terms.