



EMERGENCY MANAGEMENT & COMMUNICATIONS

117 South Groesbeck Highway ♦ Mount Clemens, Michigan 48043

Phone: 586.469.5270 ♦ Fax: 586.469.6439

www.oemc.macombgov.org

Mark A. Hackel
County Executive
MACOMB COUNTY
COMTEC
Communications & Technology
Center

Victoria Wolber, PEM
Director

David McIntyre
Emergency Program Manager

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To Whom It May Concern:

My name is Vicki Wolber and I am the Director of Emergency Management & Communications for Macomb County, Michigan. We are located in southeast Michigan, adjacent to the City of Detroit and are the third most populous county in the State.

I am writing to you in regards to the disaster relief services available through Jarvis Property Restoration a business located in Macomb County. Over my 20 year career in emergency management and disaster relief services Jarvis has been a well-known resource and commodity within our community. In addition to providing routine emergency response services to localized/individual fires and flood situations they have also been utilized across the country for large-scale events such as Hurricane Katrina and the massive flooding in Cedar Rapids, Iowa.

Our county/office has specially used their services for a fire that we had in one of our main county facilities in 2012 and then a water-damage situation at our Communications & Technology Center in 2014. In regards to the fire event we used a full range of their services including water extraction and dry out, air scrubbers, air movers, and even cleaning and deodorizing services. They also assisted us with insurance consultation as well as collaborating with a document removal, cleaning and storage service. They were a great asset to us during this difficult situation.

Jarvis is also very proactive on the preparedness side of emergency events by participating in our annual Business Preparedness Conference, the Macomb County Fire Chief's Association and signing an Emergency Vendor Agreement with the county. They understand the needs of the community and know how important it is to have a broad based understanding of the hazards that a community faces, steps to mitigate those hazards and how the emergency response and management system works so that they can best serve the community in a time of need.

Respectfully,

Vicki Wolber, Director