



41640 Ford Rd
Canton, MI 48187
January 22, 2010

To Whom It May Concern:

IKEA of Canton experienced a broken sprinkler head in December of 2009 that resulted in inches of water covering a large part of our store. Jarvis Property Restoration was called upon to assist in the mitigation. They responded timely, professionally and worked closely with our IKEA coworkers and our insurance team.

IKEA runs our company with a focus on results. We look to partner with people that we can count on to have the same values. We found the Jarvis people to be the kind of people and company that IKEA likes to partner with. We would definitely recommend Jarvis Property Restoration to anyone in need of emergency restoration.

Sincerely,

A handwritten signature in black ink, appearing to read "Jake Steig", with a long horizontal stroke extending to the right.

Jake Steig
Senior Safety and Security Manager
IKEA
Canton, MI

